

CLEVELAND MUNICIPAL COURT
HOUSING DIVISION
MEDIATION PROGRAM
CHERYL M. WILTSHIRE, JUDGE

MEDIATION QUESTIONNAIRE

It is important that the Court have information on your impression of the Mediation Program. Please take a few minutes and share with us your reaction to the mediation process.

Please check the appropriate box next to each question.

Thank you for your time and input. When you are finished, please put the questionnaire into the envelope provided. Your responses will be kept confidential and given to the Housing Court Mediation Coordinator.

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| 1. | The mediator remained neutral. | _____ yes | _____ no |
| 2. | I had an opportunity to talk openly about the issues that were important to me. | _____ yes | _____ no |
| 3. | Our conflict was resolved. | _____ yes | _____ no |
| 4. | If the answer to question (3) was no, do you have a better understanding of the conflict? | _____ yes | _____ no |
| 5. | Was progress made in resolving the dispute? | _____ yes | _____ no |
| 6. | Have you ever used the housing mediation program before? | _____ yes | _____ no |
| 7. | Would you recommend the mediation program to someone with a conflict? | _____ yes | _____ no |

If the answer to question (7) was no, please explain: _____

Name (Optional): _____ **Date:** _____

Comments: Please note any further comments on the back of the sheet.