

Preparing for a Cleveland Housing Court Zoom Hearing

Start Here: Identify Your Role

- Case Participant (party, attorney, witness)
- Observer (public or press)

Important Rules (Applies to Everyone)

- No photos, screenshots, or recordings
- No rebroadcasting of hearings
- Violations may result in sanctions or legal consequences

Case Participants: How to Join

- Use Zoom invitation email from the court
- Follow instructions exactly
- Do not use forwarded links

Before Your Hearing

- Install Zoom: <https://zoom.us/download>
- Test audio and video
- Ensure stable internet and power
- Turn off notifications

Observers: Request Access

- Email housingcourtcivil@cmcoh.org (civil)
- Include case number in subject line
- Wait for Zoom access details

If You Did Not Receive Your Invitation

Contact the court immediately:

- Phone: (216) 664-4295
- Civil: housingcourtcivil@cmcoh.org
- Criminal: housingcourtinfo@cmcoh.org

Troubleshooting

- Check email for Zoom link
- Wait in waiting room if not admitted
- Use headset for audio issues
- Close apps if video is poor

Technical Support

The court does not provide Zoom technical support.

Visit <https://support.zoom.us> for support in Zoom

